

THROUGH DEDICATION TO SERVICE EXCELLENCE, VIRGINIA BUSINESS SYSTEMS HAS EARNED THE PRO-TECH SERVICE AWARD FOR 2017!



You can count on **VBS** to give you our best effort, every day of the year. And we offer **every client** the benefits of...

- Professional, customer-oriented service department management and administration
- Service response times significantly better than the industry average
- Preventative maintenance programs that are on time, every time
- Inventory control systems that assure immediate access to replacement parts and components
- Comprehensive training programs and performance reviews to maintain the highest level of expertise
- Highly skilled technical specialists and service personnel trained on your products

At **VBS**, we are committed to your satisfaction and **Konica Minolta** is committed to assuring high performance standards throughout its organization.

With the **Pro-Tech award**, you're assured, that our organization has the skills, the people and the systems to keep your equipment operating at the highest levels of productivity.

Awarded exclusively to the Top 2% of Dealers nationally!



Service, Support, Satisfaction. Second to None.

The **Pro-Tech Service Award** recognizes **Konica Minolta** dealers that demonstrate an exceptional commitment to customer support and satisfaction. It is a symbol of quality, and an assurance of professional, reliable service and maximum performance for your **Konica Minolta** office products.

The **Pro-Tech Service** standard is difficult to achieve and the evaluation procedure is exhaustive. Every element of the service organization – management skills, inventory control, technical expertise, dispatch systems, customer satisfaction, and more – is scrutinized and measured.

These rigid standards are the reason this award is such a powerful symbol of competence and proficiency. To be chosen to become a member of this select group is indeed an honor.

Call us or visit www.vabusinesssystems.com to learn about our integrated solutions and award-winning service.

Virginia Business Systems · 521 Byron Street, Suite B Chesapeake, VA 23320 · (757) 424 -3040

Chesapeake, VA 23320 · 804-270-7003