









VICE CHAIR







**TREASURER** IMMEDIATE PAST CHAIR

CABINET FORUM CHAIR







HYPE CHAIR

HANOVER CABINET CHAIR



KRISSY **GATHRIGHT** Apple REIT



RICHMOND CABINET CHAIR

LEADERSHIP DEVELOPMENT CHAIR

INNOVATION CHAIR







MEMBER VALUE CHAIR

HENRICO CABINET CHAIR







**BRANDING CHAIR** 

**GOVERNMENT AFFAIRS CHAIR** 

#### connecting the dots

# **FUTURERVA**

Through the efforts of many, the Richmond Region is now recognized on the world stage. We've hosted international sporting events. We've created an environment of arts and culture. More and more businesses are attracted to our area for Richmond's economy and quality of life.

Our goal is to make this process sustainable by building a robust future workforce.

Through conversations with corporate leaders and independent research, we have identified 18 industry clusters that drive employment and our economy. In talks with business leaders, all of them identified workforce demand as a pressing need, with 100% agreeing there is a skills gap preventing them from finding qualified workers.

We created FutureRVA as a dedicated fund to enable the Chamber to do four distinct things:

CREATE A MORE ROBUST LOCAL TALENT PIPELINE





IMPROVE OUR QUALITY OF LIFE

Our next steps will model the successes of our peers across the country, creating programs in the area's middle and high schools to start the career conversation earlier. Innovative programs will create career academies that meet our educational requirements while developing the human capital that will expand our opportunities in the 21st century.

#### SKILLS GAP ANALYSIS



= Estimated # of Employees Needed Over the Next 10 Years

# HEALTHCARE - 36% ↑ 96,076 34,488









#### TOP INDUSTRY CLUSTERS

Our research has uncovered these industries to be most in demand, noting that Information Technology is represented in all sectors.



#### Government

Business Management

Transportation & Warehousing

Manufacturing

Mechanical

Information Technology

Tourism

**STEM** 

Real Estate

Media

Legal

Utilities

Marketing

### occupational demand estimates over the

## **NEXT TEN YEARS**

#### **TOP 10 GROWTH OCCUPATIONS**

**Healthcare Support Occupations** 

Personal Care and Service Occupations

Healthcare Practitioners and Technical Occupations

Community and Social Services Occupations

Computer and Mathematical Occupations

Construction and Extraction Occupations

Education, Training, and Library Occupations

**Management Occupations** 

**Legal Occupations** 

**Business and Financial Operations Occupations** 

2

3

4

5

7

9

10

#### **TOP 10 REPLACEMENT DEMAND OCCUPATIONS**

Office and Administrative Support Occupations

Sales and Related Occupations

**Business and Financial Operations Occupations** 

Healthcare Practitioners and Technical Occupations

6 Education, Training, and Library Occupations

**Management Occupations** 

8

Food Preparation and Serving Related Occupations

Construction and Extraction Occupations













#### **FUTÚRERVA ADVISORY COUNCIL**



CHARLIE AGEE
Board Member
ChamberRVA Foundation



ELIZABETH CREAMER
Vice President of Workforce Development and
Credential Attainment
Community College Workforce Alliance



**EDWARD BAINE**Senior Vice President-Distribution
Dominion Energy



**ROBERT DORTCH, JR.**Director, Community Innovation Robins Foundation



SCOTT BLACKWELL
Chief Community Engagement Officer
The Community Foundation
Serving Richmond and Central Virginia



KATHRYN FESSLER

Director, Corporate Citizenship

Altria Client Services



MARGARET ANN BOLLMEIER
President
Medical College of Virginia Foundation



PAT GOTTSCHALK
Partner
Williams Mullen
Chair, FutureRVA



**LESTER BROWN, III**Product Regulatory Integration Specialist Altria



KYM GRINNAGE VP/General Manager NBC12/WWBT Chair, ChamberRVA



MITCH HADDON
President and CEO
ColonialWebb



RHODES RITENOUR
Vice President
External and Regulatory Affairs
Bon Secours Health System



MARK HOURIGAN CEO Hourigan



**LISA RUGGLES**Senior Vice President of Global Research
CoStar Group



NED MASSEE
Sole Proprietor
Croatan Advisors
Chair, ChamberRVA Foundation



JOHN VITHOULKAS
County Manager
Henrico County



BARRY MATHERLY
President and CEO
Greater Richmond Partnership



JIM UKROP

Co-Founder, Managing Director
NRV



LESLIE PARPART
Director, Community Relations
CarMax, Inc.















#### **PARTNER LEVEL MEMBERS**

#### **HEIDI ABBOTT**

Hunton Andrews Kurth

#### **PHILLIP AVANT**

SunTrust Bank

#### **EDWARD BAINE**

Dominion Energy

#### **VICTOR BRANCH**

Bank of America

#### PATRICK BUTLER

**Proxios** 

#### **BILL CASEY**

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Bon Secours Health System

#### **DOUG ROTH**

BB&T

#### LISA RUGGLES

CoStar Group

#### **MAC STUCKEY**

CarMax

#### **KEN WAYLAND**

ndp

#### **NEIL AMIN**

**Shamin Hotels** 

#### **KEN AMPY**

**Astyra Corporation** 

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#### **ARMSTRONG**

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#### **DEVON CUSHMAN**

Capital One

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**DEBORAH DAVIS** VCU Health System

#### **CLIFF FLEET**

Community Volunteer

**MOSES FOSTER** West Cary Group

**KRISSY GATHRIGHT** Apple Hospitality REIT

#### **PAT GOTTSCHALK**

Williams Mullen

#### **ED GRIER**

Virginia Commonwealth University School of Business

#### **KYM GRINNAGE**

WWBT/NBC12

#### **JULIE GUSTAVSSON**

Keiter

#### **GRETA HARRIS**

Better Housing Coalition

#### **KATJA HILL**

LeClairRyan

#### **BRIAN JACKSON**

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#### **KEN JOHNSON**

Johnson, Inc.

#### **ROB JONES**

Alliance Group

#### JAY JUNG, JR

**BB&T Capital Markets** 

#### **NEIL KESSLER**

**Troutman Sanders** 

#### JP LAFORS

ndp

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#### **GENEVIEVE ROBERTS**

Gallagher HR & **Compensation Consulting** 

#### **BERNARD**

Support

Floricane

**ROBINSON** Networking Technologies +

#### **JOHN SARVAY**

#### **MARTHA SHOTWELL** Koontz Bryant Johnson

Williams

#### **MATTHEW SIMMONS** Capital Ale House

**DUNCAN STEWART** McDonough Bolyard Peck,

#### **DAPHNE SWANSON**

Junior Achievement of Central Virginia

#### **DOUG WHITE**

Gather **POLLY WHITE** 

#### Gather

**CAL WHITEHEAD** 

#### Commonwealth Strategy

Group

#### **LEIGH WOODS** Capital One

JOHN ZEHEB

Ukrop's Homestyle Foods

## **THANK YOU**

#### to our supporters

whose annual contributions in membership, sponsorship and community building support strategic initiatives aimed at moving our region forward.

#### **TOTAL CHAMBER INVESTMENT = 50K+**























Anonymous Donor

#### 18

#### SPONSORSHIP INVESTMENTS





















































**COMMUNITY BUILDER** 

Astyra Activation Capital Atlantic Constructors Bon Secours **CCWA** Calyx Donley's Inc.

Fire Solutions

Haley Auto Group Holiday Barn Hunton Andrews Kurth John Tyler Community College Keiter LeClairRyan Luck Companies Med Express

Networking Technologies + Support Richmond Memorial Health Foundation Richmond Region Tourism Robins Foundation South State Bank University of Richmond VA Dept. Game and Inland Fisheries VCU Health System

Virginia Community Bank Virginia Community Capital Wegmans Food Markets Williams Mullen Woody Funeral Home

#### **TRUSTEE** (\$11,000 - \$16,499)

Data Directions, Inc. Genworth Financial Troutman Sanders WestRock

#### **CHAIRMAN'S CIRCLE** (\$3,675 - \$10,999)

Allianz Worldwide Partners

Atlantic Constructors

Auxo Medical

Barton Malow Company BB&T Scott & Stringfellow Brandywine Realty Trust

CapTech
CB Richard Ellis
CBS 6 WTVR
Challa Law Offices
Chase Dominion Advisors
Cherry Bekaert

Christian & Barton

ColonialWebb Contractors Columbia Gas of Virginia

Community College Workforce Alliance (CCWA)

Creative

Dominion Payroll Draper Aden Associates Enterprise Rent-A-Car

Federal Reserve Bank of Richmond

First Tennessee Bank Froehling & Robertson, Inc. Fulton Bank

Gather

**GRTC** Transit System

Hirschler Fleischer Historic Housing

Historic Housing

IdeaWeavers

John Tyler Community College

Johnson, Inc. Keiter KPMG LeClairRyan Luck Companies

Magellan Healthcare
Markel Corporation

Mutual Assurance Society of Virginia

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Odell

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Strategic Staffing Solutions Swedish Match North America

The Community Foundation Serving Richmond & Central Virginia

The Martin Agency Timmons Group TowneBank

Trane

Ukrop's Homestyle Foods

Union Bank & Trust

United Network for Organ Sharing

Universal Corporation University of Richmond

UPS

UPS Freight
Vaco Richmond

Virginia Commonwealth Bank

Virginia Commonwealth University

Virginia Credit Union W. M. Jordan Company Wegmans Food Markets West Cary Group

Williams Mullen

YMCA of Greater Richmond



# a look at this year's WINNERS

22



Many consider the Richmond Region a great place to live, work, and play. Our annual IMPACT Awards celebrate those companies and businesses that embrace that sentiment in impactful ways. They are the economic drivers that spur our region's continued success and growth. They provide an environment for their employees that sponsors creativity, innovation, and engagement. As businesses, and more importantly, as people, they engage outside of their four walls to make our greater community a better place for all of us. They make us uniquely Richmond.



**IMPACT** Award Presenting Sponsor



# LARGE BUSINES award winne



#### **AvePoint**



Over 15,000 companies and 5 million cloud users, spread across six continents, count on AvePoint to ease transition to the Microsoft Cloud, increase productivity, and satisfy governance and compliance objectives. They use these skills through AvePoint Philanthropy to donate their software and expertise to non profit organizations, allowing those groups to do what they do best: make the world a better place.

Large Business Award Finalists



#### CarLotz



It is often said that a rising tide lifts all boats. CarLotz embodies this by proudly seeking out local businesses and vendors as partners, spending nearly \$2.3 million with them over the past five years. By offering vehicle owners an alternative to trade-ins and classifieds, they've generated over \$4 million in Virginia sales taxes since 2011, and put as much as \$17 million back into our local economy.



#### The Fahrenheit Group



Effecting change in the community is a key part of The Fahrenheit Group's mission. They believe that their people should be able to use their skills to better our community. Flexible schedules and paid-time-off allow Fahrenheit employees to spend an average of 70 hours a month volunteering, and nearly a third hold board positions with local organizations such as the MCV Foundation Board of Trustees, SportsBackers and youth sports organizations.



Small Business Award Finalist





## AND THE ORGANIZATIONS THAT **SUPPORT THEM**

The Innovator award honors a young professional who is imaginative in his or her approach to identifying new avenues of thought and action. Innovators think beyond the limits of convention, challenge the status quo and aren't afraid to start difficult conversations that address a need or opportunity. They embrace innovation and creativity as drivers to making positive changes for the betterment of their teams and their organizations. No idea is too big or too small to test, because failing is merely a learning opportunity, not a fault.

The Front Runner Award honors a career-bold YP who is a driver, pacesetter and pioneer in his or her industry. A Front Runner's approach to leadership is one that draws strength from his or her core values, self-awareness and the ability to ignite the potential in others. Front Runners put in the long hours, take on new challenges and persevere when told it can't be done. Their drive and passion for this work fuels their desire to leave an impactful legacy.

The Icons Presenting Sponsor



# CONS



**LARGE BUSINESS** award winner





My favorite thing about working here has got to be the people in general. Whether it's all the YPs (Young Professionals) or the people embracing the YPs, It's a great place to be.

Cameron Redfearn - Accounting Specialist at Dominion Payroll



Large Business Award Finalists





















**SMALL BUSINESS** award winner



Our organization spends a lot of time encouraging us to be engaged in Greater Richmond initiatives.

- Jess Erwin - Client Experience Manager at The Frontier Project



**Small Business Award Finalists** 









# FRONT RUNNER non profit NBCT

#### Alicia Broughton

Teacher Hanover County Public Schools

#### Non Profit Award Finalists

Danielle Gilbert - Director of Human Resources Bon Secours Health System

Meredith Privott - Assistant Professor John Tyler Community College

#### Joe Williams

Senior Specialist Internal Communications Altria

#### **Business Award Finalists**

Amy Stinnett - Customer Projects Designer **Dominion Energy** 

Caitlin Friebertshauser - Marketing Coordinator **Barton Malow** 



# THE INNOVATOR non profit



#### Alyssa Truesdale

Director of Development Special Olympics Virginia

#### Non Profit Award Finalists

Emily Lehmann, Assistant Vice President of Day and Residential Services, The Greater Richmond ARC

Melissa Phillips, Director of Race Operations, The Cameron K. Gallagher Foundation

#### Joey Darragh

Co-Founder and CEO Vasen Brewing Company

#### **Business Award Finalists**

Tom Katovsich - Senior Financial Education Specialist, Virginia Credit Union

Virginia Mathurin - Underwriter: Environmental & Energy Wholesale G&A, Markel Corporation



HE INNOVATOR business

























**GROUP EVER!** 

WEB TRAFFIC 217,200 PAGE VIEWS



**FACEBOOK** 



**NEW THIS** 

ON THE ROAD

5 UNIVERSITIES VISITED AT 6 CAREER FAIRS SO FAR

AND GUESS WHAT? AFTER SPEAKING WITH US 95% OF STUDENTS WOULD STAY OR MOVE TO RVA UPON GRADUATION! **NEW THIS YEAR:** WE ATTENDED SXSW TO REPRESENT RVA WE TALKED TO NEARLY PEOPLE (WHEW!) ABOUT HOW AWESOME RVA IS!

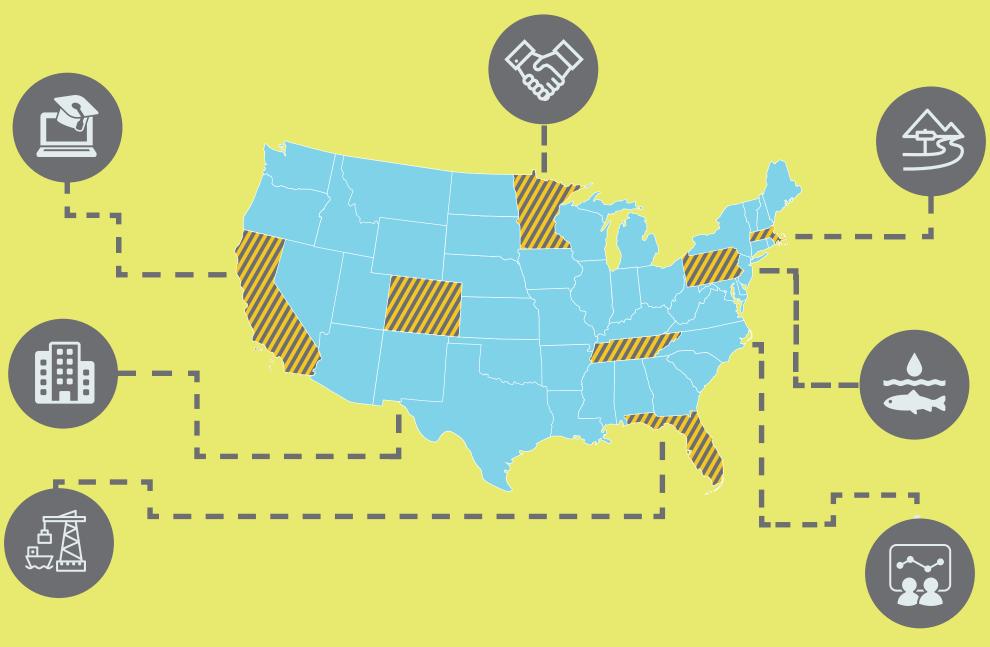
**67%** INCREASE IN INSTAGRAM FOLLOWERS

**YRICHMOND 18** COMPANIES



## **INTERCITY VISITS**

We're fortunate to have many peer cities eager to share their successes with us. Our annual InterCity Visits allow Richmond leaders to engage with these city trendsetters to generate innovative ideas for our own region.



It has an iconic river brushing past the city skyline. It hosts a remarkable array of Fortune 500 companies. It abounds in arts & culture, and is home to a diverse food scene. It has revitalized formerly abandoned and industrial areas into vibrant communities full of businesses and residences. And it connects to its surrounding regions through a network of roads, paths, and public transportation.

It's not Richmond, but Minneapolis-St. Paul – the site of our 2018 factfinding trip.

Together with over 200 elected officials, administrators, and business and non profit leaders, we visited in April to learn from Minnesota leaders how they've created this community, and how they hope to sustain and grow it into the future.

One of our biggest discoveries was the emphasis they put on regional partnerships and conversations – both business and private sector.

New this year, we formed a relationship with The Community Foundation to engage the Richmond Region in discussions around steps that we can take – together – to propel greater cooperation and growth. We'll be looking at:

- Housing
- Transit Oriented Design/Transportation
- Workforce Development
- Riverfront Development
- Bike/Pedestrian Infrastructure
- 2018: MIN - Deepen Understanding of Partnerships and Collaborations

Our findings in Minneapolis-St. Paul, coupled with our ongoing conversations here at home, will help to determine our topics when we undertake our next visit to Salt Lake City, Utah in the Spring of 2019.



#### **PREVIOUS INTERCITY VISITS**



**2017 PITTSBURGH:** During our trip to Pittsburgh we saw the economic impact of their revitalized riverfront with its miles of biking and walking trails. We've since helped showcase the City of Richmond Riverfront Plan with panel discussions, and have cheered as our own new bike paths have appeared. This year, the new Franklin Street two-way protected bike lane delivered access to the urban core of the region.

These amenities and real estate development have created significant revitalization in areas of the City, with particular impact on areas such as Manchester and Scott's Addition.



**2016 NASHVILLE:** Our trip to Nashville where we visited The Nashville Entrepreneur Center proved to be the inspiration for launching Startup Virginia in 2017. 1717 Innovation Center is where the magic happens for Startup Virginia. A community-driven business incubator, 1717 is designed to help startups grow, compete and succeed in the tech and innovation ecosystem in Virginia and beyond. Captial One serves as their founding partner, a startup that originated in Richmond and is now the eighth-largest commercial bank in the United States.

artoberVA was a direct result of our visit to Nashville. Presented by CultureWorks, artoberVA's mission is to increase participation in arts and culture, cultivating a vibrant community in RVA. In 2017 artoberVA generated over 1,100 arts and culture events and participation from 150+ artists and organizations.



**2015 SAN DIEGO:** Takeaways from our San Diego visit supported CodeVA's mission to partner with schools, parents, and communities to bring equitable computer science to all of Virginia's students. Thanks to CodeVA, legislation was passed in 2016 establishing computer science as a core subject in VA Standards of Learning for K-12.



**2014 TAMPA:** Our visit to the Port of Tampa led to a task force to identify opportunities related to increased traffic in and out of the Richmond Marine Terminal. January 2018, the ChamberRVA Richmond Marine Terminal Task Force released their strategic white paper outlining their findings and recommendations.



**2013 DENVER:** ChamberRVA's visit to Denver introduced us to a co-working space named "Galvanize." This led to the creation of a co-working space in Richmond named "Gather." Gather currently has spaces in Downtown, Scott's Addition, and Short Pump, with a new City Center location planned for 2019.

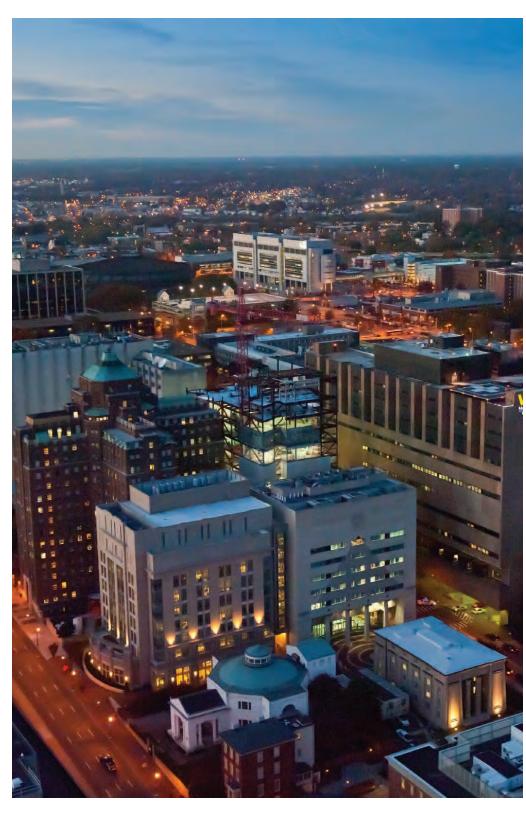
We also championed Richmond's Bus Rapid Transit system after seeing a successful model in Denver.



**2012 BOSTON:** Once we saw Boston's startup accelerator MASS Challenge in Boston, we knew that our nascent entrepreneurial ecosystem in Richmond needed more support. ChamberRVA held its first Startup Competition in June of 2012, and the following year saw the launch of Lighthouse Labs, a now-nationally ranked mentor-driven accelerator program. The Community Foundation Serving Richmond and Central Virginia also started our Indicators Project through the Capital Region Collaborative.

Have you taken a stroll or bike ride along Richmond's Liberty Trail? This was directly influenced by our visit to Boston and its historic Freedom Trail. We partnered with the City of Richmond, Richmond Region Tourism, and the Valentine Museum to create our own 6.2-mile trail. It connects many Richmond neighborhoods to 400 years of history and 15 national historic landmarks.

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KIM SCHEELER President and CEO



CHRYSTAL NEAL

Executive Vice President

Executive Director, Greater Richmond Small

Business Development Center



JOHN EASTER
Senior Vice President,
Government & Community Affairs



**ROB ANDERSON**Chief Financial Officer



CHRISTY MCCURDY
Principal Staff Officer
& Corporate Secretary



MONICA CALLAHAN
Director, Workforce Programs



**AUSTIN KITCHEN**Director, Leadership & Engagement



**STEPHANIE PHILLIPS**Director, Member Value and Engagement



**WESLEY BLAND**Manager, Finance and Membership Services



**SARAH SKROCKI**Manager of Leadership and Engagement



GEOFF ZINDREN
Program Manager, Government
& Community Affairs





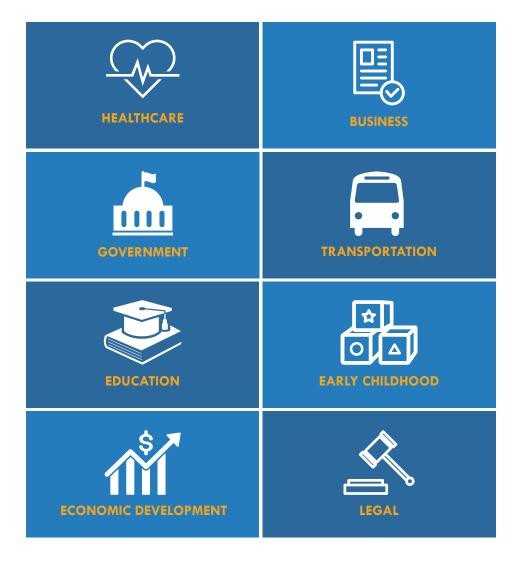
STAISHA PERRY
THRIVE/Greater Richmond Small Business
Development Center Intern



**ISABELLE TOBE**Graphic Design Intern

#### **ADVOCACY**

We advocated at the 2018 General Assembly for 17 positions in 8 areas:





We prevailed on 14 of our 17 positions.

For more information and up-to-date outcomes on our Legislative Agenda, visit our website:

CHAMBERRVA.COM/ADVOCACY

44

#### **BUSINESS CABINETS**

Championed by dedicated volunteers, the Business Cabinets serve as the Chamber's local voice in the City of Richmond and the Counties of Chesterfield, Hanover, and Henrico. At their core, Business Cabinets work closely with local business leaders and public officials to advocate for a first-rate business climate and quality of life.

# THANK YOU to our supporters



Fire Solutions



•

Networking Technologies + Support, Inc.

John Tyler Community College

Community College Workforce Alliance (CCWA)

Woody Funeral Home & Cremation Service

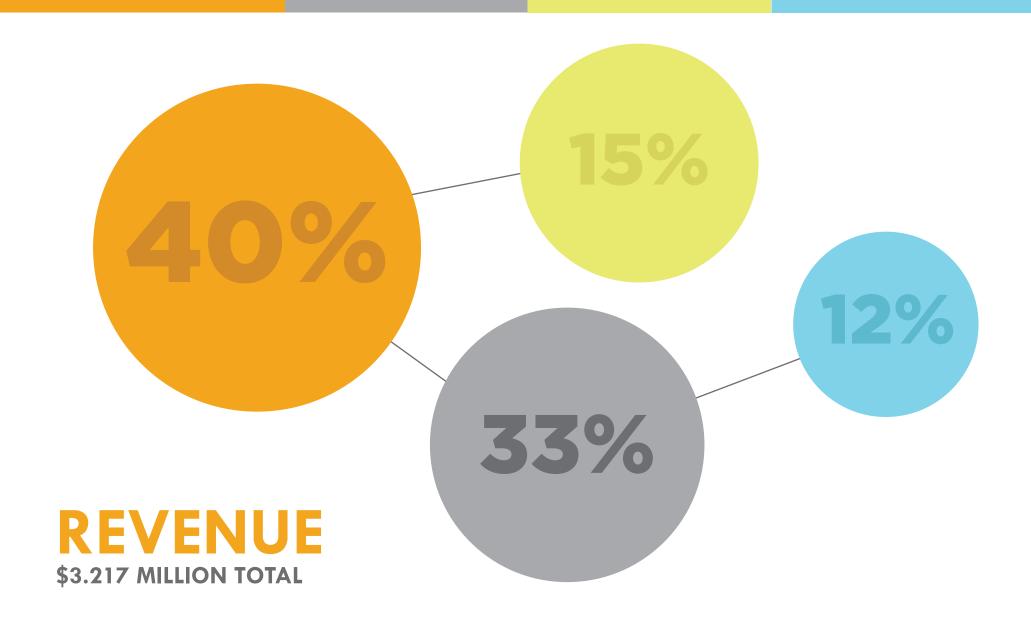
Bass Pro Shops
Reynolds Community College
Hunton Andrews Kurth LLP
HCA Johnston-Willis
Randolph Macon College

\$1,275,000

\$1,064,000

\$475,000

\$403,000



**EXPENSES** \$3.217 MILLION TOTAL WORKFORCE DEVELOPMENT (TALENT **MEMBER SUPPORT & RETENTION** GENERAL & ADMINISTRATIVE COMMUNITY BUILDING COMMUNICATIONS \$162,000 \$726,000 \$766,000 \$185,000 \$264,000 \$921,000 \$193,000 SPONSORSHIP **ADVOCACY** 





**28 - ANY AGE** 

A four-month self awareness leadership program that fosters individual development and relationship building in emerging leaders who aspire to increase their capacities to influence within their organization.

# C-SUITE16

# RVA LEADERSHIP LAB PRESENTED BY INNERWILL

#### **25 - ANY AGE**

APPROX. AGE OF AUDIENCE

An opportunity for emerging leaders to spend time with local C-Suite business or community executives.



38
MENTEES



482

24 - 38

A unique, team-based mentoring program geared toward young professionals and mid-level managers.



50





224



18

18 - 22

A 10-week summer program that helps recruit and retain the best new talent to Richmond by connecting interns to the region and to one another.



**735** 

25 - 35 APPROX. AGE OF AUDIENCE

ChamberRVA's signature YP program dedicated to connecting and engaging young professionals to develop individual, business, and company sucess for a vibrant RVA.



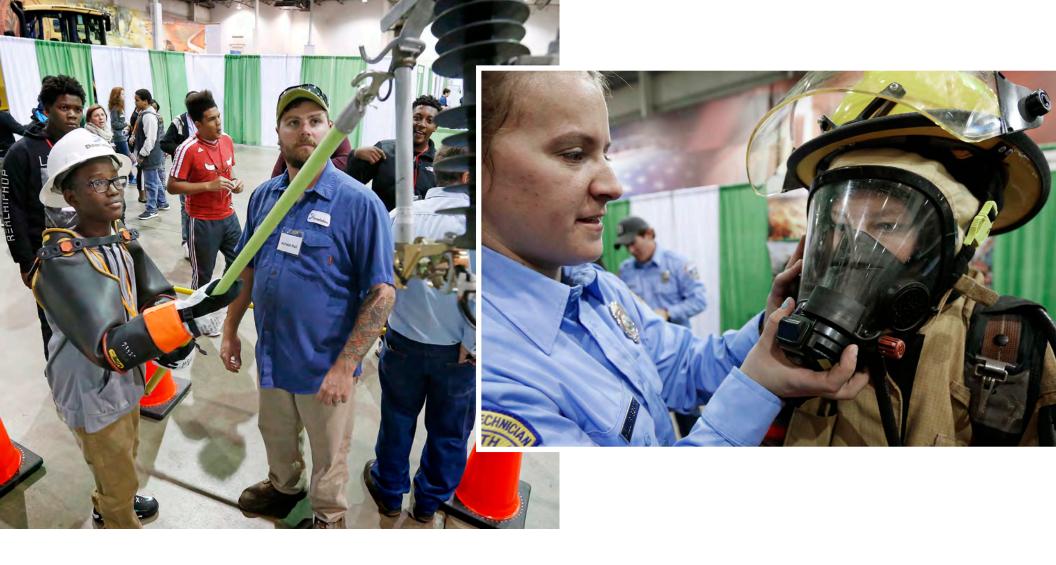
START



HERE

#### **TALENT DEVELOPMENT**

From connecting college interns to the Richmond Region to ongoing development for existing leaders, our programs strengthen today's business and community professionals, and identify tomorrow's.





The largest interactive career exploration event in the United States, ChamberRVA hosted over 12,000 eighth graders from across the region at its second annual Mission Tomorrow. Students visited 144 company exhibitors, a 60% increase over the number of exhibitors from last year!

Thank you to our business community for embracing this important workforce initiative!





The Thrive Mentor Network is going strong. Since we transformed the Small Business Development Center in 2015 into the Thrive Mentor Network starting with 5 mentors, we have grown exponentially to 55 mentors. We have helped nearly 1,000 clients and have provided well over 5,000 counseling hours since 2015!







ChamberRVA is the only membership organization devoted to the sucess of the entire region. Through membership we provide benefits that strengthen your business and strengthen the region as a whole.

**VISIT US ONLINE AT CHAMBERRVA.COM**